



County of Los Angeles  
Department of Public Social Services



Philip L. Browning, Director

Statistical Report  
April 2011

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures April 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	180,668	108,640	523	4,110	713,022	461,426	184,407	<b>1,363,087</b>
<b>Persons</b>	449,363	109,311	614	4,607	1,680,359	997,431	184,407	<b>2,403,859</b>
<b>Expenditures (millions)</b>	\$97.72	\$22.83	\$0.20	\$3.48		\$151.34	\$144.23	<b>\$419.80</b>
<b>Cost Per Case</b>	\$540.87	\$210.15	\$390.41	\$847.83		\$327.97	\$782.11	<b>\$307.98</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	180,668	108,640	523	4,110	713,022	461,426	184,407	<b>1,363,087</b>
	Last Month	179,860	108,524	627	4,059	713,712	462,940	183,891	<b>1,362,479</b>
	Change	0.4%	0.1%	-16.6%	1.3%	-0.1%	-0.3%	0.3%	<b>0.0%</b>
<b>Persons:</b>	This Month	449,363	109,311	614	4,607	1,680,359	997,431	184,407	<b>2,403,859</b>
	Last Month	447,929	109,212	740	4,546	1,681,467	999,836	183,891	<b>2,403,761</b>
	Change	0.3%	0.1%	-17.0%	1.3%	-0.1%	-0.2%	0.3%	<b>0.0%</b>
<b>Expenditures: (millions)</b>	This Month	\$97.72	\$22.83	\$0.20	\$3.48		\$151.34	\$144.23	<b>\$419.80</b>
	Last Month	\$98.12	\$22.92	\$0.25	\$3.50		\$152.50	\$159.64	<b>\$436.93</b>
	Change	-0.4%	-0.4%	-18.9%	-0.5%		-0.8%	-9.7%	<b>-3.9%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals April 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Total Aided</b>								
Cases		180,668	108,640	523	4,110	713,022	461,426	184,407
Persons		449,363	109,311	614	4,607	1,680,359	997,431	184,407
<b>Age of Aided Persons</b>								
	Under 1	19,163	1			52,764	27,782	10
	1-2	50,442				104,946	80,913	102
	3-5	70,248				145,264	119,140	593
	6-12	123,488	1	2	8	281,571	216,192	3,600
	13-15	47,694	1	2	1	109,493	80,415	1,856
	16-17	30,685	3		1	74,410	50,590	1,313
	18	7,342	2,402	14	1	42,053	20,826	689
	19	4,618	4,063	18	3	39,425	16,793	770
	20	5,462	3,990	25	3	34,719	14,845	775
	21-59	89,521	93,769	462	551	549,907	341,614	45,404
	60-65	620	4,827	63	432	30,112	17,876	17,862
	Over 65	80	254	28	3,607	215,695	10,445	111,433
	<b>Total</b>	<b>449,363</b>	<b>109,311</b>	<b>614</b>	<b>4,607</b>	<b>1,680,359</b>	<b>997,431</b>	<b>184,407</b>
<b>Average Age of Aided Adults</b>								
	Average Age	31	39	39	71	51	37	68
<b>Gender of Aided Persons</b>								
Adult	Male	20,402	72,885	294	1,544	275,203	174,696	63,572
	Female	78,997	36,420	316	3,053	520,511	247,703	113,361
Children	Male	175,282	4		6	445,485	288,820	4,889
	Female	174,682	2	4	4	439,160	286,212	2,585
<b>Total</b>		<b>449,363</b>	<b>109,311</b>	<b>614</b>	<b>4,607</b>	<b>1,680,359</b>	<b>997,431</b>	<b>184,407</b>



## DPSS Caseload Characteristics Los Angeles County Totals April 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	426,588	100,932		12	1,158,471	916,283	N/A
Legal Immigrants	22,314	8,350	593	4,584	190,932	80,498	N/A
Other	386	19	16	11	1,284	591	N/A
Undocumented Immigrants	75	10	5		329,672	59	N/A
<b>Total</b>	<b>449,363</b>	<b>109,311</b>	<b>614</b>	<b>4,607</b>	<b>1,680,359</b>	<b>997,431</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
Armenian	3,543	1,661	260	896	19,007	8,247	30,471
Cambodian	648	55		20	2,118	1,067	2,189
Chinese	515	146	38	149	23,313	2,642	14,268
English	109,484	100,623	73	288	324,898	291,412	70,864
Farsi	293	112	59	100	3,701	768	5,798
Korean	173	136	2	166	11,118	877	4,646
Other	352	82	31	97	4,830	879	3,091
Russian	240	102	23	153	4,197	591	7,456
Spanish	64,754	5,493	35	2,111	305,378	152,084	37,356
Tagalog	45	29	2	96	5,389	396	4,621
Vietnamese	621	201		34	9,073	2,463	3,647
<b>Total</b>	<b>180,668</b>	<b>108,640</b>	<b>523</b>	<b>4,110</b>	<b>713,022</b>	<b>461,426</b>	<b>184,407</b>
<b>Ethnic Origin of Aided Persons</b>							
American Indian / Alaskan Native	451	546			1,333	1,618	406
Asian	13,189	2,437	68	634	144,275	39,566	35,386
Black	91,022	47,244	27	63	117,951	191,998	33,081
Hispanic	295,201	34,065	40	2,374	1,210,747	638,511	51,754
Other	12,159	6,819	21	97	54,004	30,239	
White	37,341	18,200	458	1,439	152,049	95,499	63,780
<b>Total</b>	<b>449,363</b>	<b>109,311</b>	<b>614</b>	<b>4,607</b>	<b>1,680,359</b>	<b>997,431</b>	<b>184,407</b>



## Cash Aid Programs Cases Aided by District April 2011

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	7,093	1,993	1,728	3,372	4,707	1,543	3,051	113	364	
003 Pasadena, San Fernando	2,797	210	937	1,650	9,574	3,379	5,740	455		
011 East Valley, Santa Clarita	10,614	1,001	4,664	4,949						
034 Lancaster Main District	11,864	1,224	2,845	7,795	5,823	2,556	2,836	431		
082 West Valley	8,530	787	3,408	4,335						
<b>Division I</b>	<b>40,898</b>	<b>5,215</b>	<b>13,582</b>	<b>22,101</b>	<b>20,104</b>	<b>7,478</b>	<b>11,627</b>	<b>999</b>	<b>364</b>	
012 Exposition Park	8,175	396	2,675	5,104						
038 Metro North	10,071	762	5,497	3,812					85	
060 Rancho Park	5,225	390	1,445	3,390	7,324	3,066	3,962	296		
089 Medi-Cal Mail-In Application Center	1		1							
010 Wilshire					4,504	1,621	2,716	167		4,110
014 Civic Center					6,725	1,415	5,184	126		
<b>Division II</b>	<b>23,472</b>	<b>1,548</b>	<b>9,618</b>	<b>12,306</b>	<b>18,553</b>	<b>6,102</b>	<b>11,862</b>	<b>589</b>	<b>85</b>	<b>4,110</b>
005 Belvedere	4,773	406	1,948	2,419						
006 Cudahy	6,604	512	2,788	3,304						
013 Metro Family	9,252	376	5,030	3,846						
015 Metro East Main Office	13,177	902	6,368	5,907	7,840	3,265	4,151	424		
017 Florence	7,836	387	3,936	3,513						
040 Norwalk	6,827	749	1,871	4,207						
070 Metro Special					14,009	4,855	8,586	568		
<b>Division III</b>	<b>48,469</b>	<b>3,332</b>	<b>21,941</b>	<b>23,196</b>	<b>21,849</b>	<b>8,120</b>	<b>12,737</b>	<b>992</b>		
008 Southwest Special	2			2	13,562	5,547	7,310	705		
026 Compton	10,882	717	3,847	6,318						
027 South Central	7,529	380	2,583	4,566	3,915	1,708	2,032	175		
031 South Family	10,275	657	3,675	5,943	3	1	1	1	14	
062 Paramount	5,325	415	1,675	3,235						
083 Southwest Family	13,400	833	3,919	8,648					12	
007 South Special					19,638	8,607	9,777	1,254		
<b>Division IV</b>	<b>47,413</b>	<b>3,002</b>	<b>15,699</b>	<b>28,712</b>	<b>37,118</b>	<b>15,863</b>	<b>19,120</b>	<b>2,135</b>	<b>26</b>	
004 El Monte	6,317	506	2,466	3,345						
020 San Gabriel Valley	5,070	620	1,865	2,585	6,940	2,988	3,520	432	48	
036 Pomona	9,029	781	2,786	5,462	4,076	1,782	2,126	168		
<b>Division V GAIN Regions</b>	<b>20,416</b>	<b>1,907</b>	<b>7,117</b>	<b>11,392</b>	<b>11,016</b>	<b>4,770</b>	<b>5,646</b>	<b>600</b>	<b>48</b>	
<b>Total</b>	<b>180,668</b>	<b>15,004</b>	<b>67,957</b>	<b>97,707</b>	<b>108,640</b>	<b>42,333</b>	<b>60,992</b>	<b>5,315</b>	<b>523</b>	<b>4,110</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District April 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	33,525	20,594	4,596	15,998	66,283
003 Pasadena, San Fernando	11,018	17,511	1,563	15,948	40,900
011 East Valley, Santa Clarita	27,458	21,691	6,512	15,179	59,763
034 Lancaster Main District	17,484	24,901	6,043	18,858	60,072
082 West Valley	51,419	20,014	5,206	14,808	79,963
090 Northridge Regional Medi-Cal District	62,686				62,686
<b>Division I</b>	<b>203,590</b>	<b>104,711</b>	<b>23,920</b>	<b>80,791</b>	<b>369,667</b>
010 Wilshire	20,207	12,793	15	12,778	41,614
012 Exposition Park	911	8,299	4,350	3,949	17,385
014 Civic Center	5,325	7,419		7,419	19,469
016 Medi Cal Outreach	6,020				6,020
038 Metro North	10,986	12,418	6,135	6,283	33,560
060 Rancho Park	23,203	18,346	3,121	15,225	54,098
080 Medi-Cal Long Term District	33,658				33,658
089 Medi-Cal Mail-In Application Center	1,591	50	1	49	1,642
092 Hawthorne Medi-Cal District	53,845	1		1	53,846
<b>Division II</b>	<b>155,746</b>	<b>59,326</b>	<b>13,622</b>	<b>45,704</b>	<b>261,292</b>
005 Belvedere	39,043	17,291	2,711	14,580	61,107
006 Cudahy	17,269	12,153	3,838	8,315	36,026
013 Metro Family	22,055	13,894	4,741	9,153	45,201
015 Metro East Main Office	4,575	21,882	7,391	14,491	47,474
017 Florence	12,833	12,365	4,206	8,159	33,034
040 Norwalk	23,574	12,252	3,962	8,290	42,653
070 Metro Special	28,080	32,156	5	32,151	74,245
<b>Division III</b>	<b>147,429</b>	<b>121,993</b>	<b>26,854</b>	<b>95,139</b>	<b>339,740</b>
007 South Special		21,435		21,435	41,073
008 Southwest Special	37,105	27,268	9	27,259	77,937
026 Compton	25,195	17,871	6,097	11,774	53,948
027 South Central	7,145	15,282	3,667	11,615	33,871
031 South Family	20,464	18,433	5,532	12,901	49,189
062 Paramount	14,562	9,690	2,946	6,744	29,577
083 Southwest Family	1,930	13,294	7,188	6,106	28,636
<b>Division IV</b>	<b>106,401</b>	<b>123,273</b>	<b>25,439</b>	<b>97,834</b>	<b>314,231</b>
004 El Monte	29,383	12,737	3,598	9,139	48,437
020 San Gabriel Valley	22,796	18,866	2,792	16,074	53,720
036 Pomona	31,559	20,519	5,196	15,323	65,183
<b>Division V GAIN Regions</b>	<b>83,738</b>	<b>52,122</b>	<b>11,586</b>	<b>40,536</b>	<b>167,340</b>
<b>Eligibility Systems Division</b>	<b>704</b>				<b>704</b>
<b>DPSS Total****</b>	<b>697,608</b>	<b>461,425</b>	<b>101,421</b>	<b>360,004</b>	<b>1,637,381</b>
<b>Department of Health Services</b>	<b>1,155</b>	<b>1</b>		<b>1</b>	<b>1,156</b>
<b>Department of Children and Family Services</b>	<b>14,259</b>				<b>14,259</b>
<b>Grand Total****</b>	<b>713,022</b>	<b>461,426</b>	<b>101,421</b>	<b>360,005</b>	<b>1,652,796</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District April 2011

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	18,710	3,447	3,437	19	3,189	2,947	5,671	4,868	1,603	3,151	114	434	
003 Pasadena, San Fernando	6,642	327	455	9	1,777	1,232	2,842	9,667	3,411	5,799	457		
011 East Valley, Santa Clarita	26,452	1,712	2,043	38	9,507	4,027	9,125						
034 Lancaster Main District	32,221	1,975	2,766	55	5,743	5,926	15,756	5,864	2,572	2,858	434		
082 West Valley	21,106	1,330	1,591	39	6,858	3,569	7,719						
Division I	105,131	8,791	10,292	160	27,074	17,701	41,113	20,399	7,586	11,808	1,005	434	
012 Exposition Park	19,494	641	864	52	5,161	3,541	9,235						
038 Metro North	22,797	1,192	1,447	51	10,537	3,006	6,564					93	
060 Rancho Park	11,965	648	754	22	2,613	2,494	5,434	7,356	3,082	3,975	299		
089 Medi-Cal Mail-In Application Center	1				1								
010 Wilshire								4,543	1,636	2,740	167		4,607
014 Civic Center								6,742	1,420	5,196	126		
Division II	54,257	2,481	3,065	125	18,312	9,041	21,233	18,641	6,138	11,911	592	93	4,607
005 Belvedere	12,143	694	846	18	4,013	1,909	4,663						
006 Cudahy	16,570	879	1,124	22	5,631	2,572	6,342						
013 Metro Family	22,276	624	791	36	10,727	2,827	7,271						
015 Metro East Main Office	32,659	1,449	1,892	54	13,377	4,439	11,448	7,872	3,277	4,171	424		
017 Florence	19,581	624	868	21	8,522	2,435	7,111						
040 Norwalk	17,638	1,276	1,605	21	3,681	3,339	7,716						
070 Metro Special								14,050	4,870	8,607	573		
Division III	120,867	5,546	7,126	172	45,951	17,521	44,551	21,922	8,147	12,778	997		
008 Southwest Special	6					1	5	13,607	5,569	7,333	705		
026 Compton	27,508	1,205	1,582	51	8,078	4,793	11,799						
027 South Central	19,065	601	854	36	5,539	3,051	8,984	3,931	1,717	2,039	175		
031 South Family	25,187	1,017	1,391	36	7,589	4,398	10,756	3	1	1	1	14	
062 Paramount	13,331	702	911	22	3,375	2,383	5,938						
083 Southwest Family	32,001	1,261	1,790	49	7,764	6,249	14,888					19	
007 South Special								19,723	8,644	9,819	1,260		
Division IV	117,098	4,786	6,528	194	32,345	20,875	52,370	37,264	15,931	19,192	2,141	33	
004 El Monte	16,080	788	1,110	23	5,043	2,678	6,438						
020 San Gabriel Valley	12,727	889	1,306	20	3,798	1,986	4,728	6,986	3,003	3,549	434	54	
036 Pomona	23,203	1,297	1,720	21	5,577	4,304	10,284	4,099	1,791	2,139	169		
Division V GAIN Regions	52,010	2,974	4,136	64	14,418	8,968	21,450	11,085	4,794	5,688	603	54	
Total	449,363	24,578	31,147	715	138,100	74,106	180,717	109,311	42,596	61,377	5,338	614	4,607

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Persons Aided by District April 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	67,064	44,294	12,242	32,052	135,370
003 Pasadena, San Fernando	23,679	25,978	3,564	22,414	65,966
011 East Valley, Santa Clarita	73,239	54,315	15,428	38,887	154,006
034 Lancaster Main District	53,483	60,705	15,434	45,271	152,273
082 West Valley	114,960	48,752	12,481	36,271	184,818
090 Northridge Regional Medi-Cal District	109,645				109,645
<b>Division I</b>	<b>442,070</b>	<b>234,044</b>	<b>59,149</b>	<b>174,895</b>	<b>802,078</b>
010 Wilshire	37,294	19,889	36	19,853	66,333
012 Exposition Park	9,838	21,998	9,556	12,442	51,330
014 Civic Center	5,369	7,442		7,442	19,553
016 Medi Cal Outreach	7,789				7,789
038 Metro North	35,249	30,853	12,748	18,105	88,992
060 Rancho Park	41,275	29,860	6,986	22,874	90,456
080 Medi-Cal Long Term District	34,165				34,165
089 Medi-Cal Mail-In Application Center	2,747	121	1	120	2,869
092 Hawthorne Medi-Cal District	140,516	2		2	140,518
<b>Division II</b>	<b>314,242</b>	<b>110,165</b>	<b>29,327</b>	<b>80,838</b>	<b>502,005</b>
005 Belvedere	100,192	44,869	6,604	38,265	157,204
006 Cudahy	49,211	33,089	9,181	23,908	98,870
013 Metro Family	68,482	35,707	10,240	25,467	126,465
015 Metro East Main Office	28,513	45,703	17,042	28,661	114,747
017 Florence	44,939	33,500	9,392	24,108	98,020
040 Norwalk	56,099	33,822	10,211	23,611	107,559
070 Metro Special	62,003	52,038	10	52,028	128,091
<b>Division III</b>	<b>409,439</b>	<b>278,728</b>	<b>62,680</b>	<b>216,048</b>	<b>830,956</b>
007 South Special		21,649		21,649	41,372
008 Southwest Special	81,864	42,813	19	42,794	138,290
026 Compton	69,746	48,569	14,616	33,953	145,823
027 South Central	26,893	34,441	8,346	26,095	84,330
031 South Family	57,145	45,175	12,612	32,563	127,524
062 Paramount	38,907	26,338	7,194	19,144	78,576
083 Southwest Family	16,331	35,400	16,332	19,068	83,751
<b>Division IV</b>	<b>290,886</b>	<b>254,385</b>	<b>59,119</b>	<b>195,266</b>	<b>699,666</b>
004 El Monte	72,150	35,025	8,837	26,188	123,255
020 San Gabriel Valley	51,834	37,071	6,738	30,333	108,672
036 Pomona	75,326	48,010	12,979	35,031	150,638
<b>Division V GAIN Regions</b>	<b>199,310</b>	<b>120,106</b>	<b>28,554</b>	<b>91,552</b>	<b>382,565</b>
<b>Eligibility Systems Division</b>	<b>1,030</b>				<b>1,030</b>
<b>DPSS Total****</b>	<b>1,656,977</b>	<b>997,428</b>	<b>238,829</b>	<b>758,599</b>	<b>3,402,707</b>
<b>Department of Health Services</b>	<b>1,724</b>	<b>3</b>		<b>3</b>	<b>1,727</b>
<b>Department of Children and Family Services</b>	<b>21,658</b>				<b>21,658</b>
<b>Grand Total****</b>	<b>1,680,359</b>	<b>997,431</b>	<b>238,829</b>	<b>758,602</b>	<b>3,426,092</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office

April 2011

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,430	227
074 IHSS Ops II El Monte	31,820	457
<b>East Region Total</b>	<b>44,250</b>	<b>684</b>
047 IHSS Ops III Metro IHSS	21,785	401
075 IHSS Ops III - Rancho Park	12,209	199
<b>Metro West Region Total</b>	<b>33,994</b>	<b>600</b>
001 IHSS Ops I Chatsworth	30,029	356
035 IHSS Ops I - Lancaster	6,955	223
073 IHSS Ops I - Burbank	23,985	204
<b>North Region Total</b>	<b>60,969</b>	<b>783</b>
077 IHSS Ops IV Hawthorne	45,194	577
<b>South Region Total</b>	<b>45,194</b>	<b>577</b>
<b>Total</b>	<b>184,407</b>	<b>2,644</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

April 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
<b>Received*</b>	11,869	20,417	112	332	31,347	46,841	4,255	<b>115,173</b>
<b>Processed:</b>								
Approvals	6,737	10,802	75	114	18,290	28,624	2,615	<b>67,257</b>
Non-Approvals	4,820	9,478	34	249	12,892	17,738	1,875	<b>47,086</b>
<b>Total Processed</b> (from current and prior months)	<b>11,557</b>	<b>20,280</b>	<b>109</b>	<b>363</b>	<b>31,182</b>	<b>46,362</b>	<b>4,490</b>	<b>114,343</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	58.3%	53.3%	68.8%	31.4%	58.7%	61.7%	58.2%	<b>58.8%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	11,869	20,417	112	332	31,347	46,841	4,255	<b>115,173</b>
Last Month	12,484	23,046	118	425	35,491	51,012	3,807	<b>126,383</b>
Percent Change	-4.9%	-11.4%	-5.1%	-21.9%	-11.7%	-8.2%	11.8%	<b>-8.9%</b>
<b>Total Processed</b>								
This Month	11,557	20,280	109	363	31,182	46,362	4,490	<b>114,343</b>
Last Month	11,914	22,555	147	461	36,532	50,698	4,292	<b>126,599</b>
Percent Change	-3.0%	-10.1%	-25.9%	-21.3%	-14.6%	-8.6%	4.6%	<b>-9.7%</b>
<b>Approval Rate</b>								
This Month	58.3%	53.3%	68.8%	31.4%	58.7%	61.7%	58.2%	<b>58.8%</b>
Last Month	58.5%	53.8%	53.1%	29.5%	59.1%	61.5%	57.5%	<b>58.9%</b>
Percent Change	-0.4%	-1.0%	29.7%	6.5%	-0.8%	0.4%	1.4%	<b>-0.1%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

April 2011

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	390	42	40	133	215	195	410	99.02	0.98
003 Pasadena	263	9	15	81	105	151	256	98.44	1.56
011 East Valley Main District	811	62	141	240	443	343	786	99.49	0.51
034 Lancaster Main District	881	62	93	346	501	362	863	98.15	1.85
082 West Valley District	606	43	76	175	294	285	579	99.31	0.69
090 Northridge Regional Medi-Cal District						3	3	100.00	0.00
<b>Division I</b>	<b>2,951</b>	<b>218</b>	<b>365</b>	<b>975</b>	<b>1,558</b>	<b>1,339</b>	<b>2,897</b>	<b>98.90</b>	<b>1.10</b>
010 Wilshire						2	2	100.00	0.00
012 Exposition Park	392	13	42	163	218	142	360	99.72	0.28
038 Metro North	488	24	112	177	313	149	462	99.13	0.87
060 Rancho Park	307	15	19	152	186	140	326	99.08	0.92
089 Medi-Cal Mail-In Application Center	8								
092 Hawthorne Medi-Cal District						3	3	100.00	0.00
<b>Division II</b>	<b>1,195</b>	<b>52</b>	<b>173</b>	<b>492</b>	<b>717</b>	<b>436</b>	<b>1,153</b>	<b>99.31</b>	<b>0.69</b>
005 Belvedere	543	25	85	128	238	251	489	98.57	1.43
006 Cudahy	402	22	64	179	265	122	387	98.97	1.03
013 Metro Family	575	21	118	217	356	202	558	99.10	0.90
015 Metro East	592	33	111	186	330	212	542	98.15	1.85
017 Florence	399	17	88	126	231	170	401	97.76	2.24
040 Norwalk	546	36	50	192	278	238	516	98.84	1.16
<b>Division III</b>	<b>3,057</b>	<b>154</b>	<b>516</b>	<b>1,028</b>	<b>1,698</b>	<b>1,195</b>	<b>2,893</b>	<b>98.58</b>	<b>1.42</b>
008 Southwest Special						2	2	100.00	0.00
026 Compton	729	38	107	315	460	315	775	98.32	1.68
027 South Central	333	13	53	139	205	122	327	98.17	1.83
031 South Family	746	35	71	310	416	298	714	95.52	4.48
062 Paramount	408	26	55	183	264	179	443	98.42	1.58
083 Southwest Family	860	43	103	367	513	316	829	97.83	2.17
<b>Division IV</b>	<b>3,076</b>	<b>155</b>	<b>389</b>	<b>1,314</b>	<b>1,858</b>	<b>1,232</b>	<b>3,090</b>	<b>97.54</b>	<b>2.46</b>
004 El Monte	455	30	70	156	256	202	458	100.00	0.00
020 San Gabriel Valley	373	49	51	123	223	110	333	97.30	2.70
036 Pomona	760	43	85	299	427	305	732	99.04	0.96
<b>Division V GAIN Regions</b>	<b>1,588</b>	<b>122</b>	<b>206</b>	<b>578</b>	<b>906</b>	<b>617</b>	<b>1,523</b>	<b>98.95</b>	<b>1.05</b>
099 LEADER Application Development	2					1	1	100.00	0.00

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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## General Relief Application Processing by District

### April 2011

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	777	439	379	818	96.21	2.81	0.37	0.61
003 Pasadena	2,057	940	1,138	2,078	96.73	2.65	0.34	0.29
011 East Valley Main District			8	8	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,310	656	678	1,334	97.15	2.02	0.60	0.22
082 West Valley District			5	5	100.00	0.00	0.00	0.00
<b>Division I</b>	<b>4,144</b>	<b>2,035</b>	<b>2,208</b>	<b>4,243</b>	<b>96.77</b>	<b>2.47</b>	<b>0.42</b>	<b>0.33</b>
010 Wilshire	1,044	496	460	956	92.68	5.65	0.42	1.26
012 Exposition Park	1							
014 Civic Center	891	560	397	957	94.15	3.66	1.15	1.04
060 Rancho Park	1,384	739	720	1,459	92.73	5.55	0.69	1.03
<b>Division II</b>	<b>3,320</b>	<b>1,795</b>	<b>1,577</b>	<b>3,372</b>	<b>93.12</b>	<b>5.04</b>	<b>0.74</b>	<b>1.10</b>
005 Belvedere			1	1	100.00	0.00	0.00	0.00
015 Metro East	1,460	836	670	1,506	98.54	1.26	0.07	0.13
070 Metro Special	2,205	1,347	907	2,254	95.08	3.95	0.58	0.40
<b>Division III</b>	<b>3,665</b>	<b>2,183</b>	<b>1,578</b>	<b>3,761</b>	<b>96.46</b>	<b>2.87</b>	<b>0.37</b>	<b>0.29</b>
007 South Special	3,768	2,104	1,689	3,793	89.74	8.59	0.92	0.74
008 Southwest Special	2,280	1,183	865	2,048	94.24	4.54	0.73	0.49
027 South Central	909	407	462	869	96.89	1.61	0.46	1.04
<b>Division IV</b>	<b>6,957</b>	<b>3,694</b>	<b>3,016</b>	<b>6,710</b>	<b>92.04</b>	<b>6.45</b>	<b>0.80</b>	<b>0.70</b>
020 San Gabriel Valley	1,373	653	577	1,230	91.95	5.28	0.89	1.87
036 Pomona	958	442	522	964	91.29	6.85	1.24	0.62
<b>Division V GAIN Regions</b>	<b>2,331</b>	<b>1,095</b>	<b>1,099</b>	<b>2,194</b>	<b>91.66</b>	<b>5.97</b>	<b>1.05</b>	<b>1.32</b>
<b>Total</b>	<b>20,417</b>	<b>10,802</b>	<b>9,478</b>	<b>20,280</b>	<b>93.99</b>	<b>4.67</b>	<b>0.66</b>	<b>0.68</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District

### April 2011

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	64	32	19	51	100.00	0.00
003 Pasadena	2		2	2	100.00	0.00
<b>Division I</b>	<b>66</b>	<b>32</b>	<b>21</b>	<b>53</b>	<b>100.00</b>	<b>0.00</b>
038 Metro North	21	33	4	37	54.05	45.95
<b>Division II</b>	<b>21</b>	<b>33</b>	<b>4</b>	<b>37</b>	<b>54.05</b>	<b>45.95</b>
026 Compton	1					
031 South Family	4	2	2	4	100.00	0.00
083 Southwest Family	1	2	1	3	100.00	0.00
<b>Division IV</b>	<b>6</b>	<b>4</b>	<b>3</b>	<b>7</b>	<b>100.00</b>	<b>0.00</b>
020 San Gabriel Valley	19	6	6	12	100.00	0.00
<b>Division V GAIN Regions</b>	<b>19</b>	<b>6</b>	<b>6</b>	<b>12</b>	<b>100.00</b>	<b>0.00</b>
<b>Total</b>	<b>112</b>	<b>75</b>	<b>34</b>	<b>109</b>	<b>84.40</b>	<b>15.60</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



# Medical Assistance Only Application Processing April 2011

Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	604	401	247	648	96.84	3.16	50.00	50.00
003 Pasadena	406	213	201	414	97.01	2.99	60.00	40.00
011 East Valley Main District	845	512	331	843	99.02	0.98	61.54	38.46
034 Lancaster Main District	454	338	246	584	95.69	4.31	70.83	29.17
082 West Valley District	854	623	455	1,078	97.53	2.47	49.23	50.77
090 Northridge Regional Medi-Cal District	4,366	1,739	2,478	4,217	96.18	3.82	65.47	34.53
<b>Division I</b>	<b>7,529</b>	<b>3,826</b>	<b>3,958</b>	<b>7,784</b>	<b>96.78</b>	<b>3.22</b>	<b>63.53</b>	<b>36.47</b>
010 Wilshire	810	491	382	873	98.21	1.79	67.65	32.35
012 Exposition Park	10	24	2	26	100.00	0.00	0	0
014 Civic Center	100	26	73	99	97.78	2.22	88.89	11.11
016 Medi Cal Outreach East	5,784	5,302	382	5,684	98.22	1.78	41.28	58.72
038 Metro North	200	39	145	184	29.55	70.45	71.43	28.57
060 Rancho Park	619	345	372	717	97.62	2.38	48.89	51.11
080 Medi-Cal Long Term District	1,862	617	1,296	1,913	92.28	7.72	80.75	19.25
089 Medi-Cal Mail-In Application Center	5,071	1,515	2,517	4,032	98.56	1.44	100.00	0.00
092 Hawthorne Medi-Cal District	193	111	152	263	38.63	61.37	10.71	89.29
<b>Division II</b>	<b>14,649</b>	<b>8,470</b>	<b>5,321</b>	<b>13,791</b>	<b>95.56</b>	<b>4.44</b>	<b>58.01</b>	<b>41.99</b>
005 Belvedere	784	486	344	830	89.25	10.75	67.57	32.43
006 Cudahy	585	236	292	528	85.24	14.76	65.00	35.00
013 Metro Family	16	29	6	35	75.76	24.24	0.00	100.00
015 Metro East	246	180	87	267	99.23	0.77	85.71	14.29
017 Florence	251	144	109	253	97.14	2.86	62.50	37.50
040 Norwalk	788	630	284	914	94.94	5.06	67.44	32.56
070 Metro Special	998	471	481	952	96.89	3.11	44.44	55.56
<b>Division III</b>	<b>3,668</b>	<b>2,176</b>	<b>1,603</b>	<b>3,779</b>	<b>93.06</b>	<b>6.94</b>	<b>57.58</b>	<b>42.42</b>
007 South Special	17	0	0	0	0	0	0	0
008 Southwest Special	727	524	189	713	97.38	2.62	80.00	20.00
026 Compton	517	285	222	507	99.18	0.82	72.22	27.78
027 South Central	173	129	63	192	98.39	1.61	66.67	33.33
031 South Family	544	357	219	576	93.77	6.23	60.71	39.29
062 Paramount	300	221	139	360	99.42	0.58	75.00	25.00
083 Southwest Family	30	29	10	39	97.44	2.56	0	0
<b>Division IV</b>	<b>2,308</b>	<b>1,545</b>	<b>842</b>	<b>2,387</b>	<b>97.30</b>	<b>2.70</b>	<b>70.79</b>	<b>29.21</b>
004 El Monte	451	311	177	488	96.34	3.66	66.67	33.33
020 San Gabriel Valley	433	314	170	484	97.10	2.90	41.18	58.82
036 Pomona	744	515	340	855	87.97	12.03	75.86	24.14
<b>Division V GAIN Regions</b>	<b>1,628</b>	<b>1,140</b>	<b>687</b>	<b>1,827</b>	<b>92.56</b>	<b>7.44</b>	<b>59.77</b>	<b>40.23</b>
<b>Eligibility Systems Division</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>7</b>	<b>100.00</b>	<b>0.00</b>	<b>0</b>	<b>0</b>
<b>DPSS Total</b>	<b>29,789</b>	<b>17,157</b>	<b>12,418</b>	<b>29,575</b>	<b>95.50</b>	<b>4.50</b>	<b>61.35</b>	<b>38.65</b>
<b>Department of Health Services</b>	1,393	969	465	1,434	40.42	59.58	28.18	71.82
<b>Department of Children and Family Services</b>	165	164	9	173	94.80	5.20	0	0
<b>Grand Total</b>	<b>31,347</b>	<b>18,290</b>	<b>12,892</b>	<b>31,182</b>	<b>93.75</b>	<b>6.25</b>	<b>54.14</b>	<b>45.86</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 31,182 applications processed during the month, 28,793 were regular and 2,389 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns





## Food Stamp Application Processing by District

### April 2011

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	1,954	172	1,018	<b>1,190</b>	102	668	<b>770</b>	<b>1,960</b>	97.08	97.39	<b>97.35</b>
003 Pasadena	2,747	61	1,521	<b>1,582</b>	107	1,168	<b>1,275</b>	<b>2,857</b>	92.86	97.58	<b>97.30</b>
011 East Valley Main District	2,060	281	1,034	<b>1,315</b>	207	430	<b>637</b>	<b>1,952</b>	98.36	96.72	<b>97.13</b>
034 Lancaster Main District	2,727	265	1,321	<b>1,586</b>	141	992	<b>1,133</b>	<b>2,719</b>	96.80	97.32	<b>97.24</b>
082 West Valley District	1,500	214	761	<b>975</b>	163	384	<b>547</b>	<b>1,522</b>	99.20	97.29	<b>97.77</b>
090 Northridge Regional Medi-Cal District					2	2	<b>4</b>	<b>4</b>	100.00	100.00	<b>100.00</b>
<b>Division I</b>	<b>10,988</b>	<b>993</b>	<b>5,655</b>	<b>6,648</b>	<b>722</b>	<b>3,644</b>	<b>4,366</b>	<b>11,014</b>	<b>97.43</b>	<b>97.31</b>	<b>97.33</b>
010 Wilshire	2,021		1,274	<b>1,274</b>		773	<b>773</b>	<b>2,047</b>		96.48	<b>96.48</b>
012 Exposition Park	370	195	61	<b>256</b>	91	7	<b>98</b>	<b>354</b>	97.20	94.12	<b>96.61</b>
014 Civic Center	956		481	<b>481</b>		515	<b>515</b>	<b>996</b>		97.59	<b>97.59</b>
038 Metro North	399	226	96	<b>322</b>	72	9	<b>81</b>	<b>403</b>	98.66	81.90	<b>94.29</b>
060 Rancho Park	2,246	127	1,251	<b>1,378</b>	65	847	<b>912</b>	<b>2,290</b>	98.44	95.47	<b>95.72</b>
089 Medi-Cal Mail-In Application Center	220		41	<b>41</b>		68	<b>68</b>	<b>109</b>		93.58	<b>93.58</b>
092 Hawthorne Medi-Cal District					2		<b>2</b>	<b>2</b>	100.00		<b>100.00</b>
<b>Division II</b>	<b>6,212</b>	<b>548</b>	<b>3,204</b>	<b>3,752</b>	<b>230</b>	<b>2,219</b>	<b>2,449</b>	<b>6,201</b>	<b>98.07</b>	<b>95.92</b>	<b>96.19</b>
005 Belvedere	1,471	180	682	<b>862</b>	120	448	<b>568</b>	<b>1,430</b>	91.33	93.63	<b>93.15</b>
006 Cudahy	1,026	129	468	<b>597</b>	57	272	<b>329</b>	<b>926</b>	89.78	78.38	<b>80.67</b>
013 Metro Family	425	206	118	<b>324</b>	80	4	<b>84</b>	<b>408</b>	97.55	90.16	<b>95.34</b>
015 Metro East	2,343	250	1,255	<b>1,505</b>	138	723	<b>861</b>	<b>2,366</b>	96.39	98.08	<b>97.80</b>
017 Florence	687	197	274	<b>471</b>	101	142	<b>243</b>	<b>714</b>	97.65	93.03	<b>94.96</b>
040 Norwalk	984	132	457	<b>589</b>	45	311	<b>356</b>	<b>945</b>	92.66	93.75	<b>93.54</b>
070 Metro Special	3,592		2,279	<b>2,279</b>		1,377	<b>1,377</b>	<b>3,656</b>		96.28	<b>96.28</b>
<b>Division III</b>	<b>10,528</b>	<b>1,094</b>	<b>5,533</b>	<b>6,627</b>	<b>541</b>	<b>3,277</b>	<b>3,818</b>	<b>10,445</b>	<b>94.74</b>	<b>94.38</b>	<b>94.44</b>
007 South Special	3,889		2,410	<b>2,410</b>	1	1,390	<b>1,391</b>	<b>3,801</b>	100.00	96.16	<b>96.16</b>
008 Southwest Special	3,529	2	2,110	<b>2,112</b>		1,356	<b>1,356</b>	<b>3,468</b>	100.00	95.64	<b>95.65</b>
026 Compton	1,284	277	513	<b>790</b>	149	376	<b>525</b>	<b>1,315</b>	97.42	92.01	<b>93.76</b>
027 South Central	1,550	119	767	<b>886</b>	60	561	<b>621</b>	<b>1,507</b>	94.41	97.36	<b>97.01</b>
031 South Family	1,384	297	609	<b>906</b>	184	317	<b>501</b>	<b>1,407</b>	92.93	93.20	<b>93.11</b>
062 Paramount	729	146	327	<b>473</b>	68	153	<b>221</b>	<b>694</b>	97.20	97.08	<b>97.12</b>
083 Southwest Family	999	480	153	<b>633</b>	301	50	<b>351</b>	<b>984</b>	97.44	89.16	<b>95.73</b>
<b>Division IV</b>	<b>13,364</b>	<b>1,321</b>	<b>6,889</b>	<b>8,210</b>	<b>763</b>	<b>4,203</b>	<b>4,966</b>	<b>13,176</b>	<b>96.11</b>	<b>95.47</b>	<b>95.58</b>
004 El Monte	1,079	178	489	<b>667</b>	69	289	<b>358</b>	<b>1,025</b>	93.93	94.22	<b>94.15</b>
020 San Gabriel Valley	2,142	135	1,204	<b>1,339</b>	39	705	<b>744</b>	<b>2,083</b>	93.10	94.24	<b>94.14</b>
036 Pomona	2,480	266	1,115	<b>1,381</b>	191	843	<b>1,034</b>	<b>2,415</b>	96.94	91.52	<b>92.55</b>
<b>Division V GAIN Regions</b>	<b>5,701</b>	<b>579</b>	<b>2,808</b>	<b>3,387</b>	<b>299</b>	<b>1,837</b>	<b>2,136</b>	<b>5,523</b>	<b>95.33</b>	<b>93.09</b>	<b>93.45</b>
099 LEADER Application Development	48					3	<b>3</b>	<b>3</b>		100.00	<b>100.00</b>
<b>Eligibility Systems Division</b>	<b>48</b>					<b>3</b>	<b>3</b>	<b>3</b>		<b>100.00</b>	<b>100.00</b>
<b>Total</b>	<b>46,841</b>	<b>4,535</b>	<b>24,089</b>	<b>28,624</b>	<b>2,555</b>	<b>15,183</b>	<b>17,738</b>	<b>46,362</b>	<b>96.23</b>	<b>95.44</b>	<b>95.57</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the Food Stamp household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office

April 2011

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	320	173	139	<b>312</b>
074 IHSS Ops II El Monte	593	369	398	<b>767</b>
<b>East Region</b>	<b>913</b>	<b>542</b>	<b>537</b>	<b>1,079</b>
047 IHSS Ops III Metro IHSS	477	334	172	<b>506</b>
075 La Cienega IHSS	250	141	67	<b>208</b>
<b>Metro West Region</b>	<b>727</b>	<b>475</b>	<b>239</b>	<b>714</b>
001 IHSS Ops I Chatsworth	531	394	213	<b>607</b>
035 IHSS Ops I - Lancaster	280	161	116	<b>277</b>
073 IHSS Ops I - Burbank	304	176	188	<b>364</b>
<b>North Region</b>	<b>1,115</b>	<b>731</b>	<b>517</b>	<b>1,248</b>
077 IHSS Ops IV Hawthorne	1,500	867	582	<b>1,449</b>
<b>South Region</b>	<b>1,500</b>	<b>867</b>	<b>582</b>	<b>1,449</b>
<b>Total</b>	<b>4,255</b>	<b>2,615</b>	<b>1,875</b>	<b>4,490</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District April 2011

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	497	104	96	297	728	368	360	63	
003 Pasadena, San Fernando	254	26	80	148	1,540	783	757		
011 East Valley, Santa Clarita	878	100	297	481	1		1		
034 Lancaster Main District	1,171	148	220	803	989	577	412		
082 West Valley	697	103	178	416					
<b>Division I</b>	<b>3,497</b>	<b>481</b>	<b>871</b>	<b>2,145</b>	<b>3,258</b>	<b>1,728</b>	<b>1,530</b>	<b>63</b>	
010 Wilshire					822	404	418		112
012 Exposition Park	660	44	140	476					
014 Civic Center					982	357	625		
038 Metro North	610	70	227	313				29	
060 Rancho Park	552	50	106	396	1,344	735	609		
<b>Division II</b>	<b>1,822</b>	<b>164</b>	<b>473</b>	<b>1,185</b>	<b>3,148</b>	<b>1,496</b>	<b>1,652</b>	<b>29</b>	<b>112</b>
005 Belvedere	419	50	119	250	2	1	1		
006 Cudahy	724	72	254	398					
013 Metro Family	646	53	223	370					
015 Metro East Main Office	947	101	319	527	1,442	882	560		
017 Florence	557	55	219	283					
040 Norwalk	496	63	92	341					
070 Metro Special					2,268	1,115	1,153		
<b>Division III</b>	<b>3,789</b>	<b>394</b>	<b>1,226</b>	<b>2,169</b>	<b>3,712</b>	<b>1,998</b>	<b>1,714</b>		
007 South Special					3,497	1,851	1,646		
008 Southwest Special	1			1	2,816	1,383	1,433		
026 Compton	950	108	234	608					
027 South Central	721	65	162	494	783	473	310		
031 South Family	875	83	243	549	13	4	9	2	
062 Paramount	585	75	107	403					
083 Southwest Family	1,195	107	242	846				5	
<b>Division IV</b>	<b>4,327</b>	<b>438</b>	<b>988</b>	<b>2,901</b>	<b>7,109</b>	<b>3,711</b>	<b>3,398</b>	<b>7</b>	
004 El Monte	522	61	155	306					
020 San Gabriel Valley	426	78	121	227	1,168	686	482	16	
036 Pomona	834	103	179	552	854	466	388		
<b>Division V GAIN Regions</b>	<b>1,782</b>	<b>242</b>	<b>455</b>	<b>1,085</b>	<b>2,022</b>	<b>1,152</b>	<b>870</b>	<b>16</b>	
<b>Total</b>	<b>15,217</b>	<b>1,719</b>	<b>4,013</b>	<b>9,485</b>	<b>19,249</b>	<b>10,085</b>	<b>9,164</b>	<b>115</b>	<b>112</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Terminations by District April 2011

District*	Medical Assistance Only	Food Stamps			Total All Aids** Cash Aid and Supplemental Programs
		Total	PAFS	NAFS	
002 Glendale	492	1,916	264	1,652	3,696
003 Pasadena, San Fernando	245	1,724	106	1,618	3,763
011 East Valley, Santa Clarita	584	2,061	454	1,607	3,524
034 Lancaster Main District	515	2,629	477	2,152	5,304
082 West Valley	961	1,980	316	1,664	3,638
090 Northridge Regional Medi-Cal District	1,174				1,174
<b>Division I</b>	<b>3,971</b>	<b>10,310</b>	<b>1,617</b>	<b>8,693</b>	<b>21,099</b>
010 Wilshire	394	1,595		1,595	2,923
012 Exposition Park	78	575	231	344	1,313
014 Civic Center	43	682		682	1,707
016 Medi Cal Outreach	2,263				2,263
038 Metro North	146	742	285	457	1,527
060 Rancho Park	392	1,948	276	1,672	4,236
080 Medi-Cal Long Term District	477				477
089 Medi-Cal Mail-In Application Center	16	2		2	18
092 Hawthorne Medi-Cal District	801	1		1	802
<b>Division II</b>	<b>4,610</b>	<b>5,545</b>	<b>792</b>	<b>4,753</b>	<b>15,266</b>
005 Belvedere	955	1,595	193	1,402	2,971
006 Cudahy	446	1,463	378	1,085	2,633
013 Metro Family	369	1,189	271	918	2,204
015 Metro East Main Office	137	1,961	440	1,521	4,487
017 Florence	303	992	263	729	1,852
040 Norwalk	680	1,098	219	879	2,274
070 Metro Special	562	3,570		3,570	6,400
<b>Division III</b>	<b>3,452</b>	<b>11,868</b>	<b>1,764</b>	<b>10,104</b>	<b>22,821</b>
007 South Special		2,473		2,473	5,970
008 Southwest Special	665	3,615	1	3,614	7,097
026 Compton	733	1,815	475	1,340	3,498
027 South Central	208	1,729	296	1,433	3,441
031 South Family	508	1,793	368	1,425	3,191
062 Paramount	362	1,151	272	879	2,098
083 Southwest Family	112	1,075	476	599	2,387
<b>Division IV</b>	<b>2,588</b>	<b>13,651</b>	<b>1,888</b>	<b>11,763</b>	<b>27,682</b>
004 El Monte	525	1,218	240	978	2,265
020 San Gabriel Valley	275	1,922	190	1,732	3,807
036 Pomona	694	2,433	433	2,000	4,815
<b>Division V GAIN Regions</b>	<b>1,494</b>	<b>5,573</b>	<b>863</b>	<b>4,710</b>	<b>10,887</b>
<b>DPSS Total**</b>	<b>16,115</b>	<b>46,947</b>	<b>6,924</b>	<b>40,023</b>	<b>100,399</b>
<b>Department of Health Services</b>	<b>60</b>	<b>1</b>		<b>1</b>	<b>61</b>
<b>Department of Children and Family Services</b>	<b>34</b>				<b>34</b>
<b>Grand Total**</b>	<b>16,209</b>	<b>46,948</b>	<b>6,924</b>	<b>40,024</b>	<b>100,494</b>

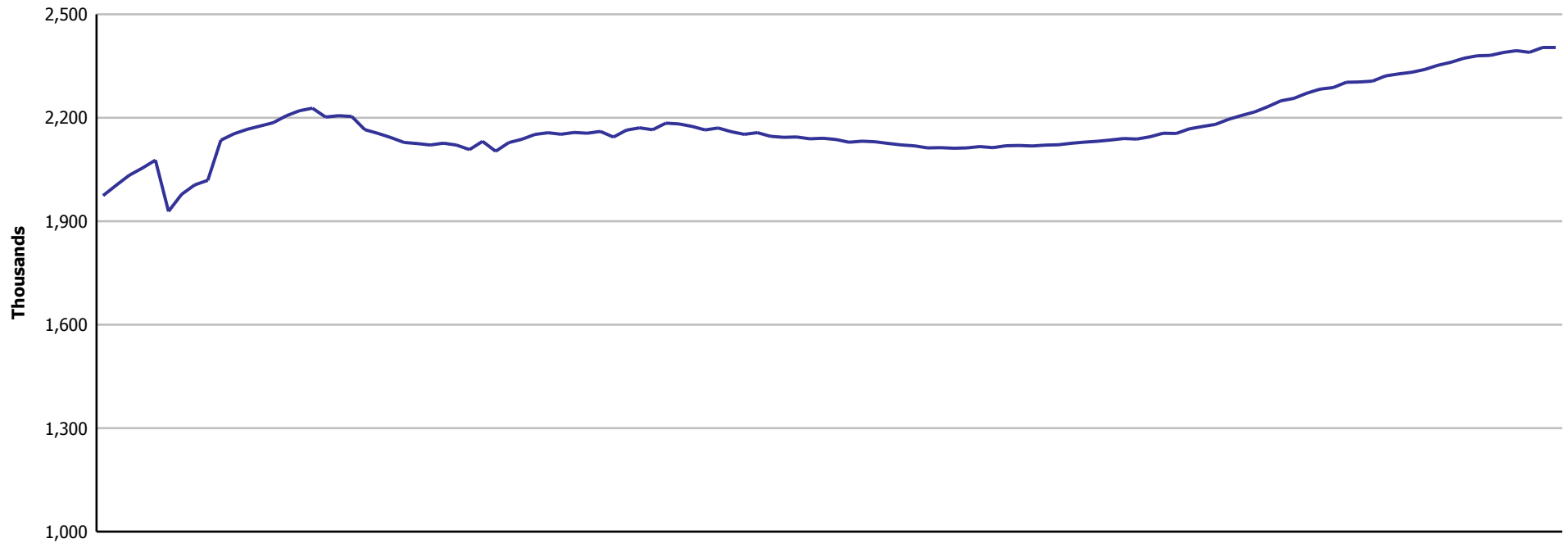
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2002 to April 2011

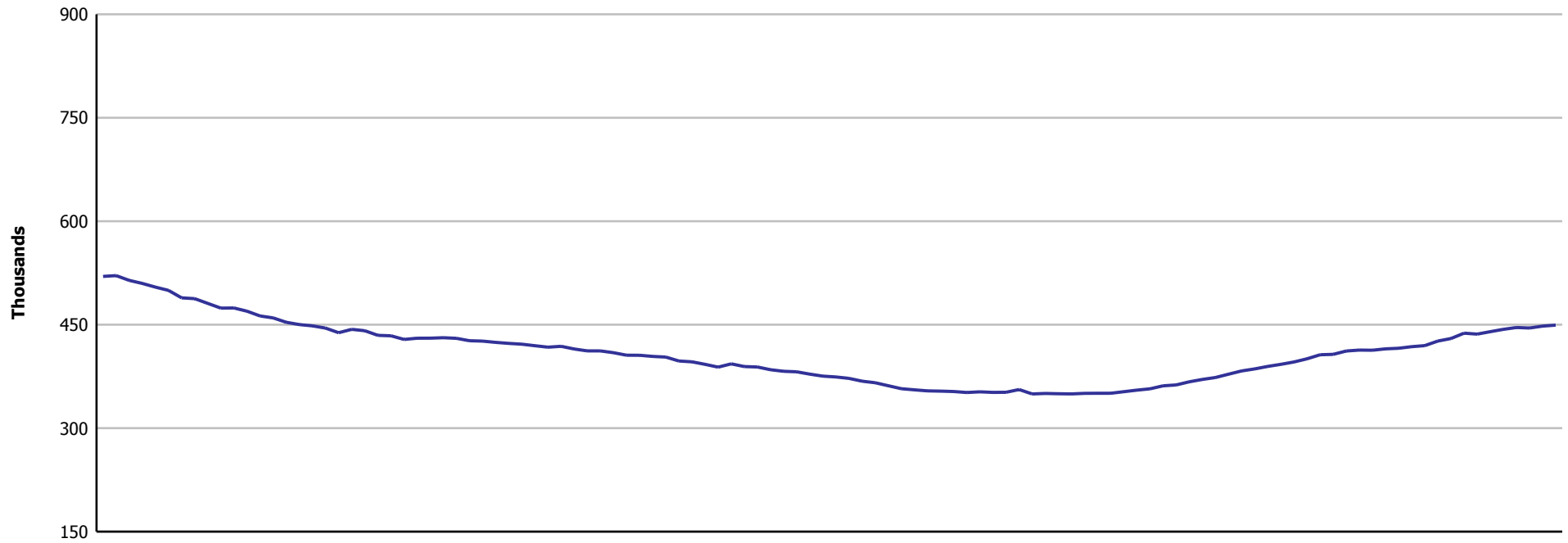


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585
February	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716
March	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761
April	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859
May	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	
June	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	
July	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	
August	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	
September	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	
October	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	
November	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	
December	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	



## Persons Aided - CalWORKs

January 2002 to April 2011

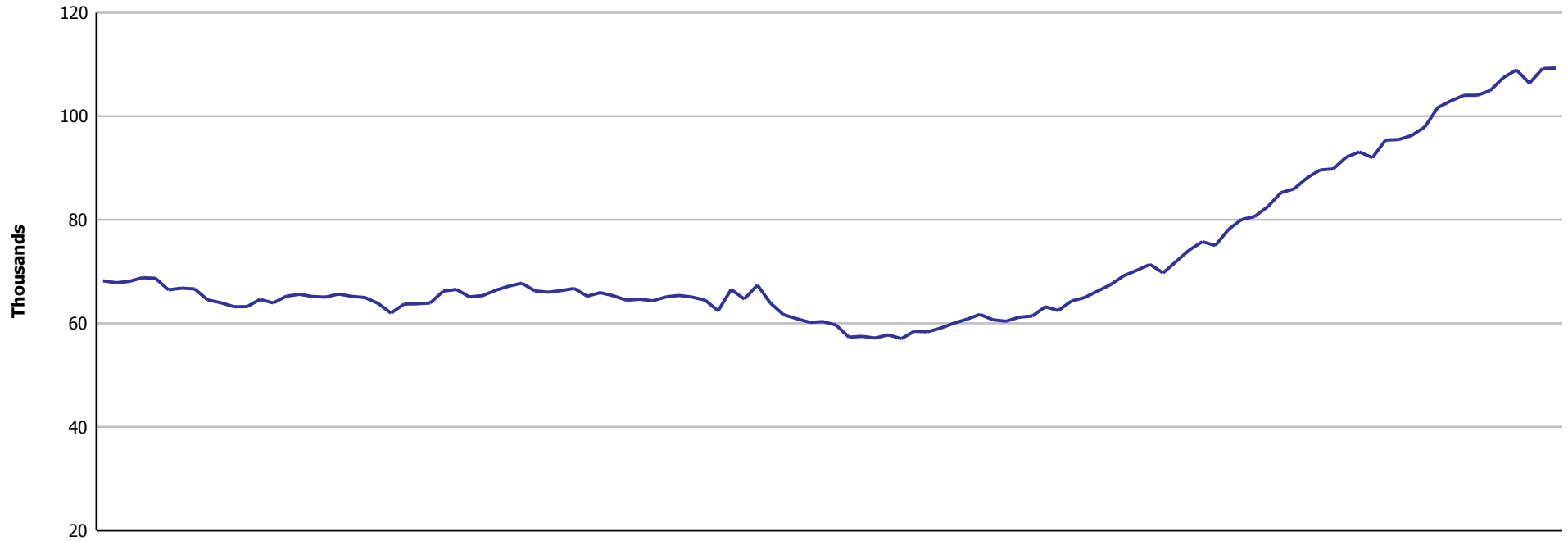


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949
February	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154
March	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929
April	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363
May	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	
June	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	
July	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	
August	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	
September	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	
October	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	
November	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	
December	469,554	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	



## Persons Aided - General Relief

January 2002 to April 2011



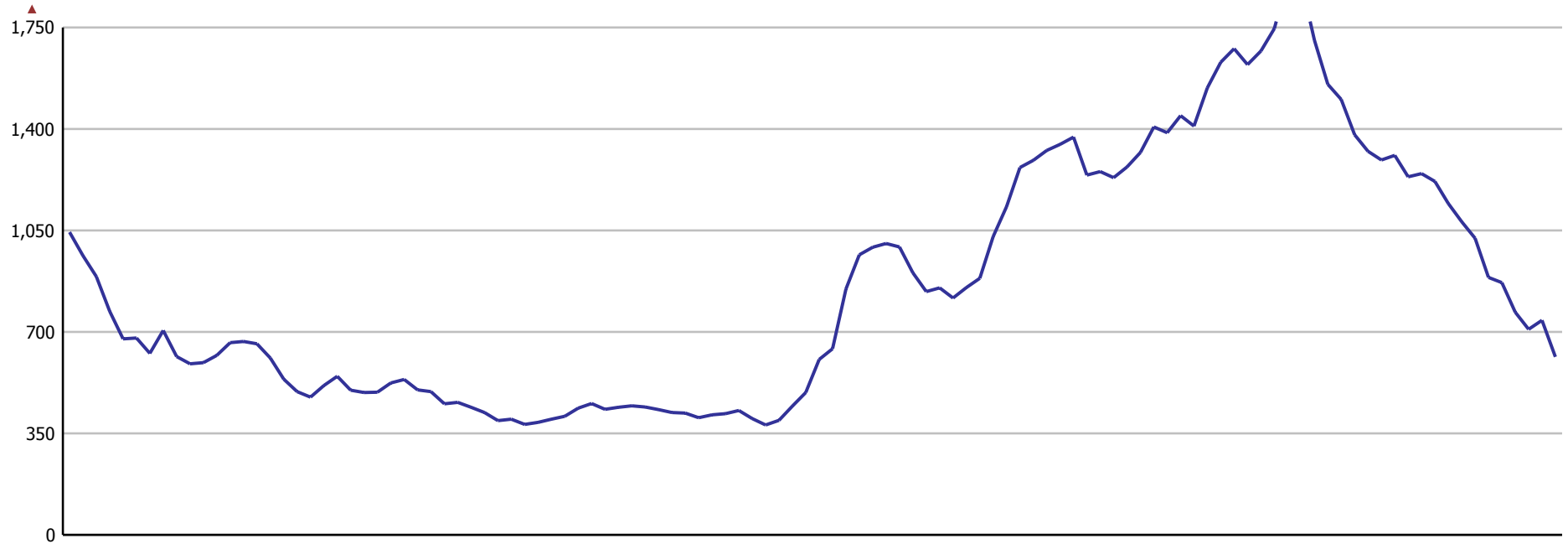
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951
February	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390
March	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212
April	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311
May	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	
June	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	
July	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	
August	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	
September	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	
October	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	
November	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	
December	63,215	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2002 to April 2011



	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,044	663	524	399	414	992	1,292	1,410	1,380	768
February	963	667	536	409	418	1,005	1,326	1,542	1,323	709
March	891	659	500	437	429	993	1,347	1,630	1,293	740
April	771	610	494	453	401	904	1,372	1,677	1,309	614
May	676	537	452	433	379	839	1,241	1,622	1,235	
June	679	494	457	440	395	852	1,253	1,669	1,246	
July	626	475	440	445	444	817	1,232	1,746	1,219	
August	705	515	422	441	491	853	1,269	1,793	1,143	
September	615	547	394	432	605	885	1,319	1,786	1,080	
October	590	499	399	422	642	1,029	1,407	1,706	1,023	
November	594	491	381	420	848	1,132	1,387	1,554	888	
December	619	492	388	404	966	1,267	1,446	1,502	870	

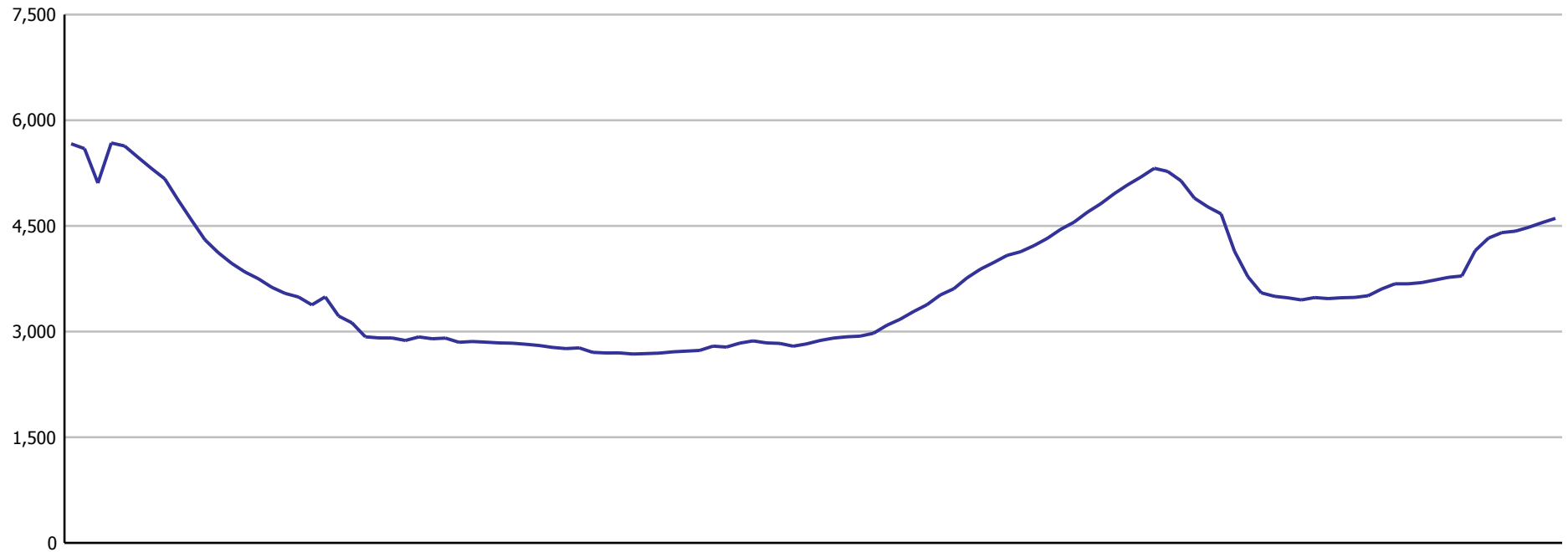
NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.





## Persons Aided - CAPI\*

January 2002 to April 2011



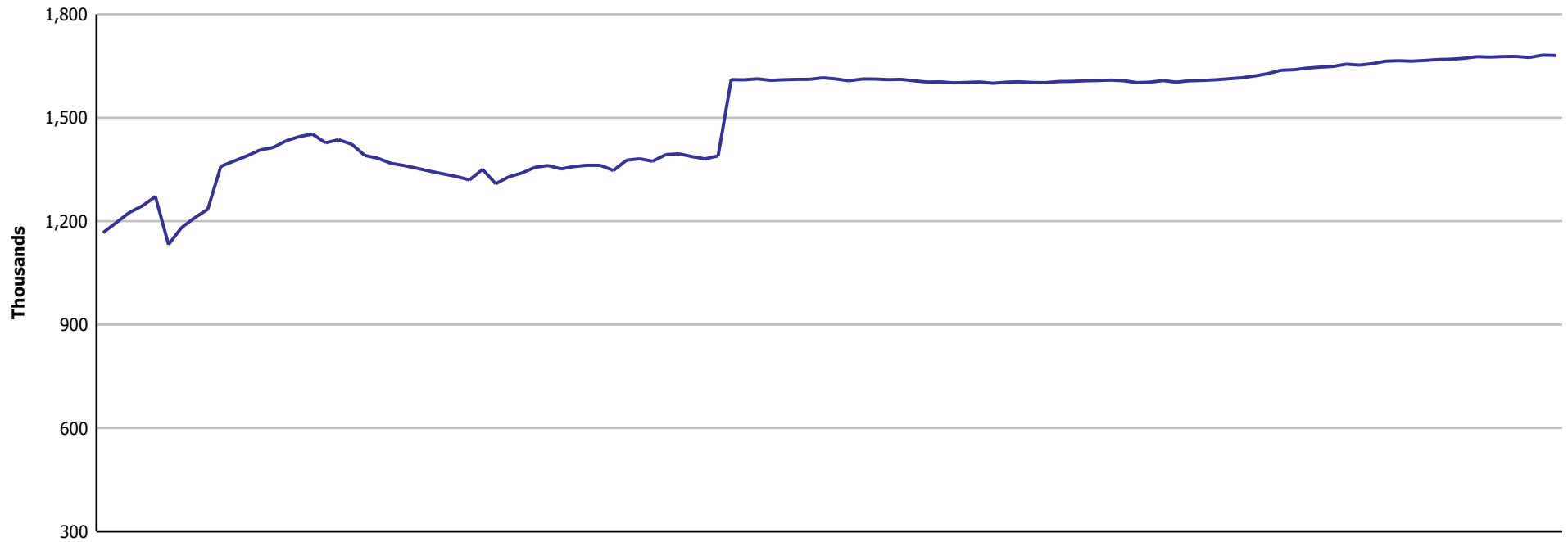
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	5,666	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425
February	5,597	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480
March	5,108	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546
April	5,678	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607
May	5,635	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	
June	5,474	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	
July	5,317	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	
August	5,169	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	
September	4,867	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	
October	4,582	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	
November	4,304	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	
December	4,121	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2002 to April 2011



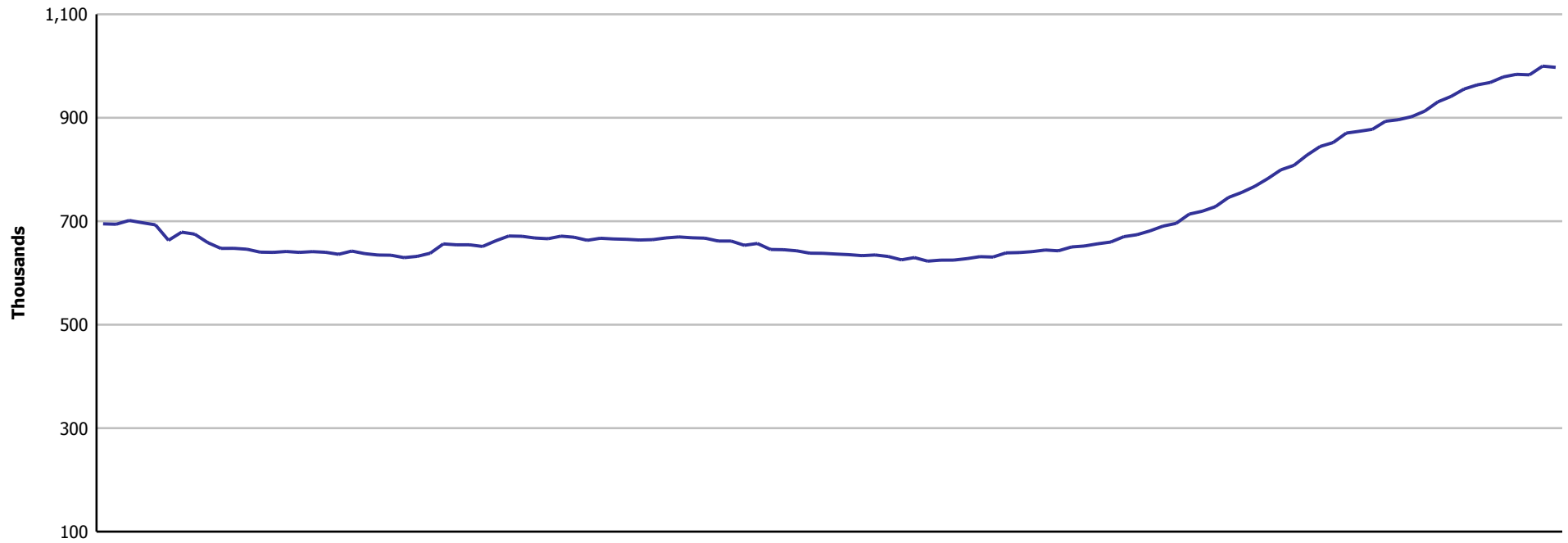
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657
February	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595
March	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467
April	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359
May	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	
June	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	
July	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	
August	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	
September	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	
October	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	
November	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	
December	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - Food Stamps

January 2002 to April 2011

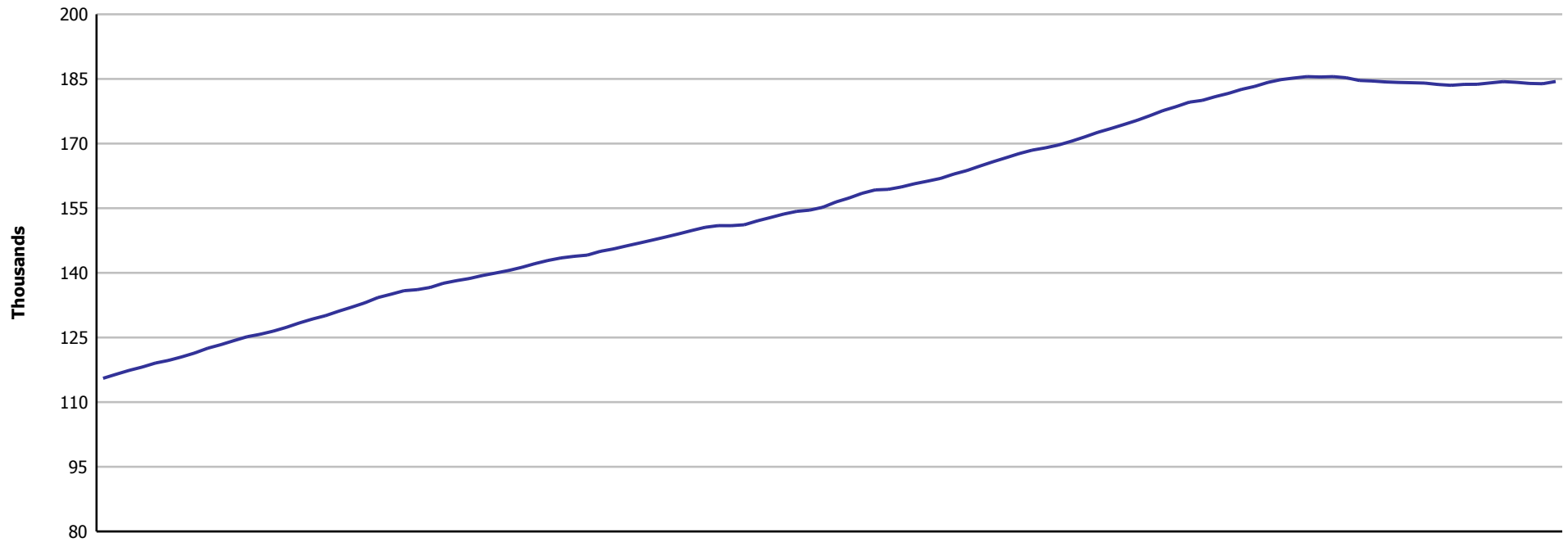


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972
February	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952
March	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836
April	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431
May	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	
June	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	
July	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	
August	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	
September	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	
October	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	
November	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	
December	645,854	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	



## Persons Aided - IHSS\*

January 2002 to April 2011



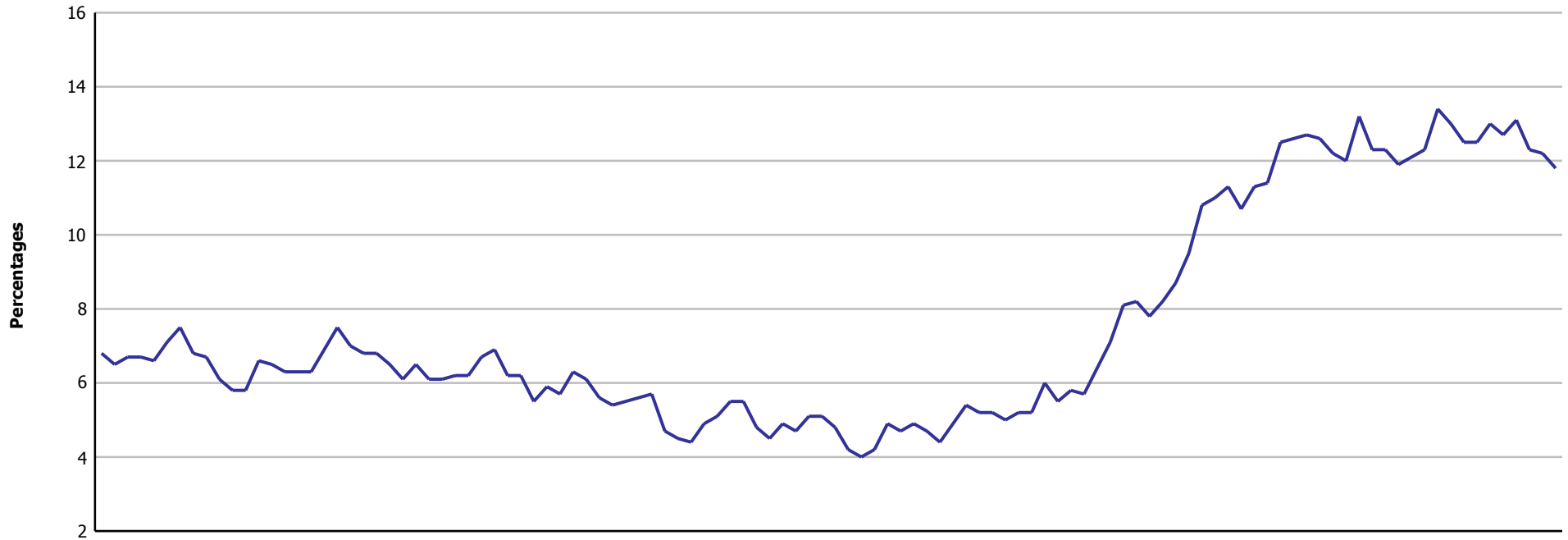
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215
February	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956
March	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891
April	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407
May	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	
June	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	
July	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	
August	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	
September	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	
October	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	
November	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	
December	125,180	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2002 to April 2011



	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	6.80	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10
February	6.50	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30
March	6.70	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20
April	6.70	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80
May	6.60	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	
June	7.10	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	
July	7.50	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	
August	6.80	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	
September	6.70	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	
October	6.10	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	
November	5.80	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	
December	5.80	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.